



Introductory Certificate in Team Leading – Level 2

Who is it for?

This qualification focuses specifically on the needs of Team Leaders, giving them the basic knowledge and skills to perform effectively together with a nationally recognised qualification.

Accreditation

The course is accredited by ILM

Course Content

- Role of the Team Leader
- Motivating the Team
- Briefing the Team
- Plan and organise a teams work
- Dealing with conflict
- Effective Communications

In addition to attending workshops, delegates complete a reflective review of each workshop, demonstrating how they will use the learning in the workplace.