



NVQ Providing Security Services – Level 2

Who is it for?

The qualification is for those who are working in the security environment and have a keen interest in this sector.

Accreditation

The course is accredited by City & Guilds

Course Content

The course contains eight units, five mandatory and three optional:

Mandatory

- Minimise and respond to health and safety risk in your workplace
- Communicate effectively in the workplace
- Give customers a positive impression of yourself and your organisation
- Control security incidents
- Produce documents manually

Optional

- Maintain the security of property and premises through observation
- Control entry to and exit from premises
- Carry out searches of people and their property for unauthorised items
- Provide security at licensed venues
- Carry out searches of vehicles for unauthorised items
- Arrest people suspected of committing an offence
- Deal with disorderly and aggressive behaviour
- Monitor areas using CCTV systems
- Provide covert security in retail environments
- Detect loss and theft in retail environments
- Control a guard dog under operational conditions
- Prevent unauthorised items passing through passenger ports
- Present evidence in court and at other hearings
- Produce documents using word processing software