



NVQ Retail – Level 2

Who is it for?

The qualification is designed for people who are involved in either stock storage and order processing, preparing products for sale, merchandising and selling goods, customer service, hygiene and goods movement or a combination of these areas.

Accreditation

The course is accredited by City & Guilds

Course content

The course contains eight units, three mandatory units and five optional:

Mandatory

- Contribute to maintaining a safe and healthy workplace
- Contribute to keeping the workplace secure
- Work effectively in own organisation

Optional

Three additional units are to be chosen from a wide range of options.

Progression Opportunities

The NVQ in Retail provides an up-to-date qualification in line with industry needs, and presents an opportunity for individuals to progress to becoming Team Leaders or Supervisors.

On completion of this programme learners can also progress towards high level qualifications, such as NVQ Level 3