

NVQ Level 2 in Team Leading

Who is it for?

This programme is for a practising team leader

- whose work involves the application of knowledge and skills in a significant range of varied work activities, performed in a variety of contexts, and some of which are complex or non-routine, and
- who has some degree of personal autonomy and responsibility, and
- collaborates with others through membership of a team

Course aims

- To provide ongoing opportunities for staff involved in the team leading/management functions to develop their practical competence in the workplace to nationally determined and recognised standards
- To motivate participants to engage in developmental activity, based on their existing competence, personal career goals and the demands of the workplace
- To enable employers to identify participants' current potential and their development needs within the team leading/management functions

Accreditation

The course is accredited by ILM

Course content

The course consists of 4 mandatory units and 2 optional units selected from 5. These are:

Mandatory

- Manage your own resources
- Provide leadership for your team
- Develop productive working relationships with colleagues
- Ensure your own actions reduce risks to health & safety

Optional

- Encourage innovation in your team
- Allocate and check work in your team
- Provide learning opportunities for colleagues
- Monitor customer service problems
- Support customer service improvements

Progression

Successful candidates at all levels may expect to benefit from enhanced career prospects within management and leadership.